

Privacy & Cookies Policy for DMP Electronics Inc.

DMP Electronics Inc. (Here after called DMP) operates EBOX website www.compactpc.com.tw, which provides the Service.

This page is used to inform website visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Service, the EBOX website.

If you choose to use our Service, then you are agreed us to collection and use of information in relation with this policy. The Personal Information that we collect are used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

For a better experience while using our service, we may require your certain personally identifiable information, including but not limited to your name, phone number, and postal address. The information that we collected will used for contact or identify you.

We respect your right to privacy and we aim to ensure you have a trustworthy experience with us, we understand that you care about how your personal data is used by us, and we want to share with you the policies and practices we've adopted. This way you can feel confident about how we handle your personal data.

This Privacy policy sets out how we manage personal information across our business.

1. The personal data we collect

The personal data means any information about an individual who can be identified from the data, but not including the data which the identity has been removed.

We may collect, use, store and transfer data as below:

1. Identity data: Your first name and last name.
2. Usage data: Information on how you use the website
3. Contact data: address, email and phone numbers
4. Technical data: Last login, internet protocol addresses, location
5. Marketing and Communications Data includes your preferences in receiving marketing materials from us.

You have choices to provide your personal data or not when we're request, you may decline. But if you decline, we may provide limited products or related information instead the completed information.

2. How we collect your personal data

We use different methods to collect data including through: The Data from analytics providers who may not locate in the EU.

Direct interactions: When you fill in forms or by contacting us by telephone, email or otherwise. The personal data will be required when you:

1. Download user manual, datasheet or resources.
2. Request a quote or more information.
3. Create an account on the website.
4. Subscribe to services or publications.

Third parties or publicly available sources: We may receive personal data about you various third parties and public sources as the points below:

1. Technical Data from analytics providers.
2. Contact and Transaction Data from providers of technical, payment and delivery services.
3. Identity and Contact Data from data brokers or aggregators.
4. Identity and Contact Data from publicly available sources.
5. Various third parties with whom we have partnerships.

Automated technologies or interactions: As you interact with our website, we would automatically collect Technical Data about your equipment, browsing actions and patterns. We collect this personal data by using cookies and other similar technologies.

3. How we use personal data

We use your data to provide the resources, news, resources and improve of our products. We will use your personal data for:

1. Providing and improving the products.
2. Sending communications and supports.
3. Marketing and Advertisement.

4. Reason and law basis we use your personal data

In the content below, we describe all the ways we plan to use your personal data, and the legal basis we rely on. We have also identified what our legitimate interests are where appropriate.

The types of the data we will use are:

1. User identity data.
2. Marketing and communications data.
3. User's contact data.
4. Technical data.
5. User's usage data.

We may process your personal data for more than one lawful ground depends on the particular purpose in which we use your data.

1. Account purpose:

- ✧ Register as a new customer.
- ✧ Request consent when registering. Will provide Granular opt-in.

2. Technical resource providing purpose:

- ✧ Process and deliver your request for information.
Ex: Download user manuals and datasheet.
- ✧ Providing the information and document requested by the users.

3. Marketing purpose:

- ✧ Delivering the relevant content and advertisements to users for measuring and understanding the effectiveness of our marketing.
- ✧ Providing suggestions and recommendations to the customers about goods or services that you may interested in.
- ✧ To study the customer's behavior on using DMP's products and service, develop a new business model, inform the marketing strategy, grow our business, it's necessary for our legitimate interests.

4. Website maintenance purpose:

- ✧ Including troubleshooting, data analysis, testing, maintenance, reporting and hosting of data.
- ✧ For the network security, service of administration and IT, this is necessary for our legitimate interest.

5. Data analytics purpose:

- ✧ Using data analytics such as GA to improve our website, products/services, marketing, customer relationships and experiences
- ✧ To study the customer's interest on using DMP's products and service, define the attribute of the customers' demand for DMP's product, develop a new business model, inform the marketing strategy, grow our business, it's necessary for our legitimate interests.

5. Marketing communication

We endeavor to provide the user with the choice regarding certain personal data uses, especially on marketing and advertising.

We will send product news and details on new products to you if you have consented us to the usage of identity and contact data.

You will receive marketing communication like e-news, application stories or new product release notification if you have requested information from us, or if you provided your details when you register or download resources on the EBOX website and consented to receive the marketing communications.

OPTING OUT

It is your right to ask us or third parties to terminate the sending of the marketing and communication messages to you at any time by the opt-out links on every marketing and communication message which has been sent to you or by contacting our privacy team at privacy@compactpc.com.tw.

6. Change of the purpose

We will use your personal data for the purposes for which we collected it. Only if we reasonably consider that we need to use it for other reasons and the reasons are compatible with the original purpose.

If you want to receive an explanation for how the new purpose is compatible with the original purpose, please contact us at privacy@compactpc.com.tw

If we need to use your personal data for an unrelated purpose, we will inform you and explain the legal basis which allows us to do so.

Please notice that we may process your personal data without your consent or knowledge, in compliance with the above rules, which is required or permitted by law.

7. Disclosures of the personal data

We may have to share your personal data with the parties list below for the purposes which have been mentioned in paragraph 3 in this policy.

- ✧ Third parties who we may choose to transfer, sell, or merge part of our assets or our business. On the other hand, we may seek to take over other businesses or merge with them. If the change happens to our business, the new owners may use your personal data in the same way as shown in this privacy notice.
- ✧ External Third Parties and other organizations that could processes data on our behalf.

We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes and only permit them to process your personal data for specified purposes and in accordance with our instructions.

8. Transfer the data internationally

DMP is an international company that has affiliates and subsidiaries based outside the European Economic Area (EEA). We may process your personal data by undertaking a transfer of data outside the EEA, and we also use service providers who are outside the EEA. Whenever we transfer your personal data out of the EEA, we ensure a similar degree of protection is afforded to it by ensuring at least one of the following safeguards is implemented:

- ✧ When we use the providers that based in the U.S.A, we will transfer data to them if they are part of the [Privacy Shield](#), which requests them to provide similar protection to personal data shared between the US and the EU.
- ✧ We will only transfer your personal data to countries that have been considered to provide a sufficient level of protection for personal data by the European Commission.

9. Security

We have placed an appropriate security measure to prevent your personal data from being used, access or accidentally lost in an unauthorized altered, way, or disclosed. Furthermore, to the employees, contractors, agents, and other third parties who have a business, we will limit access to your personal data and they need to know that they could only process your personal data based on our instructions and are subjected to a duty of confidentiality.

We have built up the procedures to deal with any suspected personal data breach and will inform you and any applicable regulator of a breach where we are legally required to do so.

10. Data retention

The data retention will only happen when it's necessary to fulfill the purpose for which we collected it, and it includes satisfying the customer service, accounting, report, or legal requirements. Regarding the retention period for personal data, we will process the data only when your consent is effective. If there is no reason like above for us to keep your data apply, we will delete your data.

11. Your rights

Under the data protection laws, you have the rights in relation to your personal information as below:

- ✧ Access – you have the right to request a copy of the information that we hold about you.
- ✧ Rectification – you have the right to correct the information we hold about you that is not correct or incomplete.
- ✧ To be forgotten – you have the right to ask for the information we hold about you to be erased from our records.
- ✧ To restrict processing – where certain conditions apply to have a right to restrict the processing.
- ✧ Portability – you have the right to obtain and reuse your personal data for your own purposes across different services.
- ✧ To object – you have the right to object certain types of processing. For example, direct marketing.
- ✧ To object to the automated processing and including profiling – you have the right to be subject to legal protections in respect of automated processing or profiling.
- ✧ To judicial review: if the company refuses your request for access. We will provide the reason why and you have the right to complain.

If you wish to exercise the rights above, please contact privacy@compactpc.com.tw for details, we will respond to your request as soon as possible.

For more information, please check [Guidance from the UK Information Commissioner's Office \('ICO'\) on individuals' rights under GDPR](#).

12. California Consumer Privacy Act (CCPA) Addendum

If you want to change, delete or restrict the use of or object to the processing of your personal data that you have previously provided to us, or want request a copy for your personal data, please contact us by email at privacy@compactpc.com.tw
DMP respects our customers' privacy and will comply with your request as soon as reasonably practicable, and accordance with the applicable law.

13. Plugins/Embedded functions

In EBOX website, we integrate functional and content elements that are obtained from the servers of the third-party providers. The content will be videos, photos, fonts, maps, and so on.

Third-party example: Google fonts/Google maps/Live Chat.

The third-party providers of the contents above process the IP address of the user because they could not deliver the content to their browser without the IP address. Therefore, the IP address is required for the appearance of these contents or functions.

DMP will do our best to use only the third-party providers that use the IP address only for the distribution of the contents.

Third parties may also use pixel tags (web beacons; invisible graphics) for statistical or marketing purposes. It can be used to evaluate the information such as website traffic.

The legal basis: We will ask users for their consent by the cookie banner in the website if they view our website. Viewing our website means the customer agree with the policy. We will inform users on the use of cookies in this privacy policy.

Processed data types:

1. User identity data. (IP address/Device information)
2. Marketing and communications data.
3. User's contact data. (Name/Address/email/phone numbers)
4. Technical data.
5. User's usage data. (Website's access times/visit/interest)

Purposes of Processing: The usage of our services online such as customer support/loading fonts/profiles with use's information.

14. Contact us.

This privacy policy is relevant to DMP Electronics Inc. including our U.S.A., Germany, Mexico, and Japan office. We are the controller and are responsible for your personal data according to the privacy policy. In this policy, DMP Electronics Inc. referred to "DMP", "our", "us", and "we".

DM&P Group members:

1. DMP Electronics Inc. (Taiwan).
2. ICOP Technology Inc. (Taiwan).
3. ICOP Technology Inc. (U.S.A).
4. ICOP Technology GmbH. (Germany).
5. ICOP Technology S. de R.L. de C.V.(Mexico).
7. ICOP I.T.G. (Japan)

Email address: privacy@compactpc.com.tw

Any change in the above contact details will be notified by updated revisions to this privacy policy.

We believe that we could resolve any concern or request you've raised about our use of your personal data, so please contact us first if you have any questions or concerns.

If you wish to make a complaint regarding how your personal data has been processed by the company, or how your request and concern has been processed, you have the right to send the complaint directly to your local data protection authorities in EEA countries.

Cookies Policy for DMP Electronics Inc.

This is the Cookies Policy for DMP Electronics Inc., accessible from www.compactpc.com.tw

What Are Cookies

The cookies are tiny files that are downloaded to your computer (if you allow), to improve your experience. This page describes what information they gather, how we use it and why we sometimes need to store these cookies. We will also share how you can prevent these cookies from being stored.

How We Use Cookies

We use cookies to understand and save user's preference for future visits. Please check the content below about what cookies we've set:

The Cookies We Set

Account related cookies

If you create an account with us then we will use cookies for the management of the signup process and general administration. These cookies will usually be deleted when you log out however in some cases, they may remain afterwards to remember your site preferences when logged out.

Login related cookies

We use cookies when you are logged in so that we can remember this fact. This prevents you from having to log in every single time you visit a new page. These cookies are typically removed or cleared when you log out to ensure that you can only access restricted features and areas when logged in.

Email newsletters related cookies

This site offers newsletter or email subscription services and cookies may be used to remember if you are already registered and whether to show certain notifications which might only be valid to subscribed/unsubscribed users.

Surveys related cookies

From time to time, we offer user surveys and questionnaires to provide you with interesting insights, helpful tools, or to understand our user base more accurately. These surveys may use cookies to remember who has already taken part in a survey or to provide you with accurate results after you change pages.

Forms related cookies

When you submit data to through a form such as those found on contact pages or comment forms cookies may be set to remember your user details for future correspondence.

Third Party Cookies

In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

This site uses Google Analytics which is one of the most widespread and trusted analytics solutions on the web for helping us to understand how you use the site and ways that we can improve your experience. These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content.

For more information on Google Analytics cookies, please see official Google Analytics page.

Disabling Cookies

You can manage the setting of cookies by adjusting the settings on your browser; we have listed the setting method for some common browsers as below:

Manage the cookie settings in Chrome [Clear cache & cookies in Chrome](#)

Manage the cookie settings in Edge [Delete cookies in Microsoft Edge](#)

Manage the cookie settings in Safari [Manage cookies and website data in Safari](#)

Manage the cookie settings in Firefox [Clear cookies and site data in Firefox](#)

If you are using any other web browser, please visit your browser's official support documents.

Hopefully that has clarified things for you and as was previously mentioned if there is something that you aren't sure whether you need or not it's usually safer to leave cookies enabled in case it does interact with one of the features you use on our site.

However, if you are still looking for more information, you can contact us through one of our preferred contact methods: privacy@compactpc.com.tw